

**LV TRAVEL(LAC VIET TRAVEL & TRADING CO., LTD)****Registered office:** Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam**Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam**Tel:** +84 24 3941 3748/ 49/ 50

Group name	MALAYSIA CLIENT - LVCLA13-2024-MAL	Code	240423094741
Version	3	Sales consultant	Asia sales team
Group size	2 - 35 pax(s)	Validity	02 May 2024-30 Sept 2024

SUMMER PROMOTION**LVCLA14-2024-MAL-6D5N-HANOI-SAPA-HALONG ON CRUISE****Highlights**

- ✓ *Water puppet show at Thang Long theatre in Hanoi*
- ✓ *Halong bay overnight cruise*
- ✓ *Faxipan Cable car in Sapa*
- ✓ *Local egg coffee in Hanoi*
- ✓ *Special meals: Sapa Salmon hotpot, Halong Seafood, Seafood buffet in Hanoi*
- ✓ *Special gift: each pax will be given Vietnamese Coffee Instant*

Introduction:*The overview of Sapa town*Web: <http://www.lvtravel.vn/>Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vnHotline 2: Mrs Ly, MD +84 989 200 119. Email: ly@lvtravel.vn



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Sapa is Locally known as the “town of clouds”, Sapa is a charming treasure trove of Northwest Vietnam. As a modest land, it has many wonders of the natural scenery with topography of hills, green forests, which makes a fascinating scenic picture.

Best time to visit Sapa:

September when the rice terraces are at their most splendid

April and May when the weather is ideal and skies are clear

For those who don't mind hot weather, June to August is a fine time to visit.

October to December: With cool nights and warm days, the weather is ideal for outdoor activities such as trekking, visiting ethnic villages, and immersing yourself in the refreshing natural surroundings. When the whole region gets really chilly, often dipping below 0°C, and the cold air is in full swing, you might see snowfall.

Ha Long Bay is a UNESCO World Heritage Site and popular travel destination in Quang Ninh Province, Vietnam. Halong Bay is a beautiful natural wonder in northern Vietnam near the Chinese border. The Bay is dotted with 1,600 limestone islands and islets and covers an area of over 1,500 sqkm.

Best time to visit Halong Bay:

The weather in Ha Long is divided into two distinct seasons: summer - from May to October and cloudy season - from November to the end of April. The average annual temperature is 25°C, quite ideal for sightseeing trips and outdoor activities.

Day 1: Hanoi Arrival - City tour (-/-/D)

Upon arrival at Noi Bai International airport, meet up our representative and proceed to centre for sightseeing at **Tran Quoc Pagoda, Hoan Kiem Lake, Hanoi Opera**, 36 Ancient Street and free shopping at **Dong Xuan market, Hang Gai, Hang Dao, Hang Ngang**...ect with hundreds of specialty shops selling silk clothing, lacquerware, embroidered linens, furniture, bamboo, cooking utensils...



Tran Quoc Pagoda

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Enjoy a local egg coffee (a special Hanoi coffee)

Evening, enjoy a dinner at local restaurant

Overnight in Hanoi

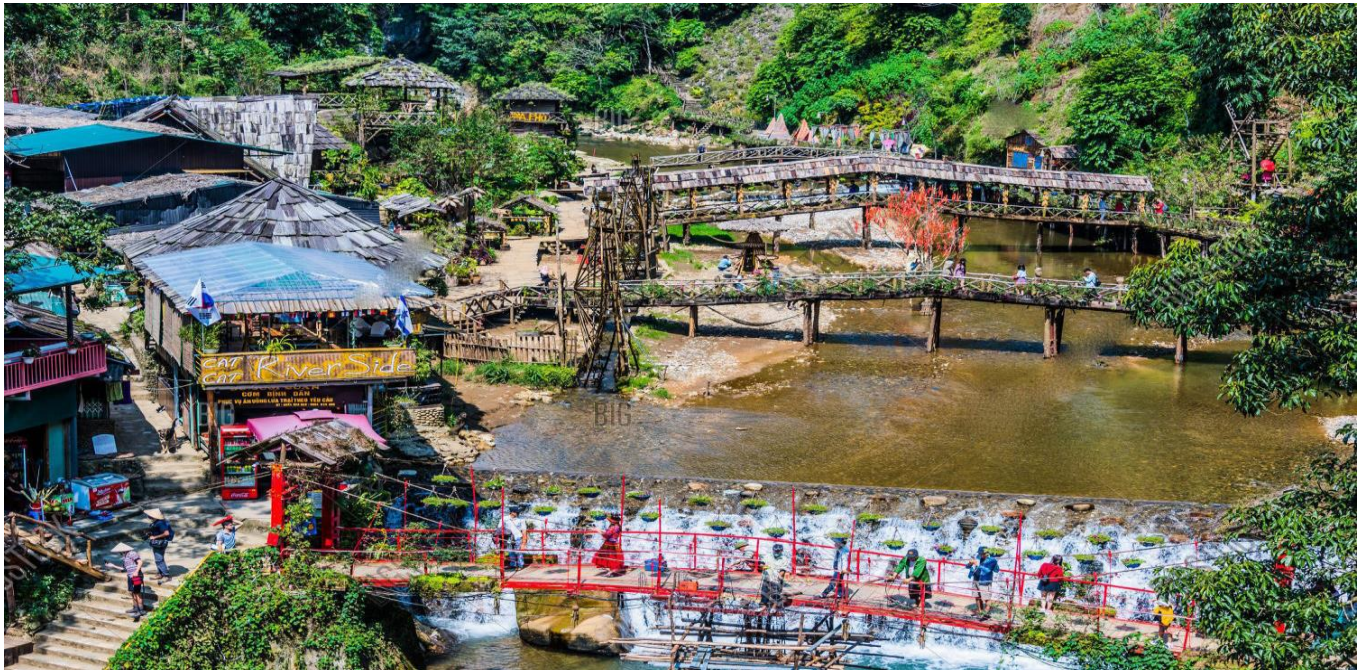
Meals Dinner

Distance *Noi Bai Airport – Hanoi Central: 30 km à 50 minute transfer*

Day 2: Hanoi - Sapa - Cat Cat Village (B/L/D)

After breakfast, transfer to Halong by highspeed road (about 5.5 hours)

Arrival Sapa, having lunch, then transfer to visit you to visit **Cat Cat village**. This village is recommended by those who love trekking, especially in Sapa, as the most striking village in Northwestern Vietnam.



Cat Cat village in Sapa

After that, return Sapa town for **dinner with Salmon hotpot**.

Free in the afternoon to explore Sapa by yourself.

Overnight in Sapa

Meals Breakfast/ Lunch/ Dinner



Day 3: Sapa - Fansipan - Hanoi (B/L/D)

After breakfast, transfer to cable car station to Fansipan. As you know the cable car in Sapa is the world's longest and highest cable car, running up from sleepy Sapa Town in Lao Cai Province to the peak of 3,143-meter Fansipan Mountain, known as Indochina's rooftop. Enjoy the view from the highest point of this

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incredible mountain. The lush green and subtropical vegetation makes this mountain really very beautiful. Take some pictures for unforgettable experience from the top. After taking scenery then get cable car back to Sapa.



Fanxipan Cable Car

After lunch, then transfer back to Hanoi

Dinner at local restaurant

Overnight in Hanoi

Meals Breakfast/ Lunch/ Dinner

Day 4: Hanoi - Halong overnight on cruise (B/L/D)

We depart for Ha Long Bay going through the scenic countryside. The wondrous Ha Long Bay is truly one of Vietnam's most impressive scenic sights. This exciting cruise will provide us a fantastic view of the picturesque scenery blending with the sky and some 3,000 limestone islands rising amazingly from the clear and emerald water. The limestone karsts formations are littered with beaches, grottoes and beautiful caves.

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The overview of Halong Bay

Overnight on cruise

Meals Breakfast/ Lunch/ Dinner

Note: *Cruise itinerary may be changed without prior notice*

Day 5: Halong - Hanoi (B/L/D)

Waking up and having breakfast served onboard. Continue cruising around the bay. Take sampan to visit Cave and come back to the boat.

Having brunch before disembarking and transfer back to Ha Noi.



Thien Cung Cave

Enjoy Water **Puppet Performance** – the unique form of Vietnamese art derived from wet rice civilization of

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South East Asia.

Special Seafood buffet dinner.



Buffet Bay in Hanoi

Overnight in Hanoi

Meals Breakfast/ Lunch/ Dinner

Distance Halong –Hanoi: 165km => 4 hour transfer included breaktime on the way

Note: Cruise itinerary may be changed without prior notice

Day 6: Hanoi Departure (B)

After breakfast, free at leisure till transfer to the airport for departure flight.

Meal Breakfast at hotel

End of services!

List of accommodations (Used hotel or similar)

Location	3*	4* option 1	4* option 2	5*
Ha Noi	La Rosa/Hong Ha (ROH)	Muong Thanh Central/Lenid Nhuom	Thanh Tho The Q / The Ann/ La Casa / Sunway (ROH)	Oakwood/Grand Vista (Deluxe)

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		(ROH)		
Sapa	Sapa Vista/ Sapa Village (ROH)	Sapa Charm/De Sapa (ROH)	Amazing/ BB resort / BB hotel (ROH)	KK Sapa (Deluxe Garden view)
Halong	Le Journey/Oriental Sails (Deluxe)	Syrena/Starlight (Deluxe ocean view)	Verdure/ Calypso (Deluxe)	Victory Star/ La Casta (Deluxe)

Rates and Conditions

Prices are in USD per person, based on two guests sharing a twin or double room in the hotels mentioned above.

Below rates are not valid for the period of Christmas, New Year (normally from 20 Dec to 10/ 15 Jan), National Day (02 Sep). Please contact us for further details in terms of specific dates.

From 02 May 2024 to 30 Sep 2024									
Group size/ Price in USD per person	2	3	4	5-6	7-8	10-12	13-15	SGL supplement	
3*	765	620	566	512	441	426	415	93	
4* option 1	790	644	590	536	465	455	445	113	
4* option 2	837	692	637	584	512	499	492	147	
5*	946	801	746	693	631	618	615	220	

From 02 May 2024 to 30 Sep 2024							
Group size/ Price in USD per person	15+1	19+1	22+1	26+1	30+2	SGL supplement	
3*	412	393	379	368	366	93	
4* option 1	443	423	409	398	396	113	
4* option 2	490	469	455	446	444	147	
5*	612	592	576	571	567	220	

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Inclusions

- Accommodation in the category chosen or similar (subject to availability)
- Meals as mentioned in the program. B= Breakfast, L=Lunch, D=Dinner
 - Salmon hotpot in Sapa
 - Special international buffet
 - Hanoi egg coffee
- Private cabin on sharing cruise in Halong bay 2D1N
- Transportation by private vehicle with A/C.
- All entrance fees and sightseeing as mentioned in the program.
- Fanxipan cable car
- Local English speaking guide(s) as mentioned
- Mineral water with 2 bottles of 500ml/ tour day/ pax
- 01 FOC in ½ Twin room for group of 15 paying pax & 02 FOC in ½ Twin room of 30 paying pax (excluding internal airfares and visas)
- G7 coffee as gift for each client

Exclusions

- All international airport tax
- International flights & domestic flights
- Early check in or late check out
- Meals and drinks which are not mentioned in the program
- Travel insurance (Please make sure that you buy insurance for your clients before they travel oversea)
- Optional tours
- Visa arrangement & Visa stampe at international gate
- Mandatory TIPPING for local guide and van driver, suggested amount:
 - + 1-2 pax: 10 USD/ pax/ day
 - + 3-4 pax: 7USD/ pax/ day
 - + 5-7pax: 5USD/ pax/ day
 - + 8-9pax: 4 USD/ pax/ tour
 - + 10 pax up: 3 USD/ pax/ tour
- + Suggested TIPPING for bellboy, boat crew, sampan driver: depend your budget.
- Other services not mentioned above

GENERAL TERMS & CONDITIONS

Remarks for check in and check out schedules

Check in time: at hotel: after 14h00 – on cruise: before 12h00.

Check out time: at hotel & on cruise: before 12h00

Remarks for itinerary

The itinerary and schedule are subject to change due to local traffic situations, weather conditions; flight, or any un-foreseen circumstances or local authority decision. LV Travel reserves full rights to replace all items with same values for guests.

Remarks for meal

Meals are fusion on local food with daily normal buffet breakfast at hotel. Guests should advise any special food preferences, allergies or dietary requirements at least one (1) week prior to the arrival date.

Remarks for the price

16 full paying pax group is granted one FOC based on half twin (exclusive of extra service).

Please be aware that any changes in the itinerary due to unforeseen circumstances might result in increase in pricing.

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Any damage caused to all services during the stay shall be payable by the passengers.

Validity

All prices quoted to the Client/Agent are on a net basis in United States Dollars and valid according to the date specified on the LV Travel printed tariffs and/or quotation and/or invoice issued to the Client/Agent. LV Travel warrants that the prices or rates quoted to the Client/Agent are correct at the time of issuance or invoice but are subject to change in line with market, tax or currency fluctuation, with or without prior notice.

Payment method

Unless otherwise agreed by LV Travel, client's payment shall be executed by **bank transfer**, to the LV travel's bank account clearly noted in all the invoices. Every party shall take care of the transfer fees occurring with its relevant bank.

Payment conditions for domestic or international flights : We will check case by case.

Payment conditions for land tour without flights:

- Upon the confirmation of the document: a deposit of 30% total price is required 03 months prior to the group's arrival in Indochina, in order to secure all services
- The full payment of entire 70% of the total price must be transferred to the LV travel's bank account 30 days prior to the group arrival in Indochina, if not agreed otherwise.

Cancellation of domestic or international flights: We will check case by case.

Cancellation policy:

- All cancellations should be made in writing and should be acknowledged by LV travel.
- Cancellation Rules for Land Tour, not apply for **domestic or international flights** (if any).
- Cancellation more than 45 days prior to the group arrival: No Charge. Deposit shall be deducted into the next bookings, except specified suppliers require cancellation fees.
- Cancellation between the 45th and 31st day prior to the group arrival: 25% of the total tour price.
- Cancellation between the 30th and 23rd day prior to the group arrival: 30% of the total tour price.
- Cancellation between the 22nd and 16th day prior to the group arrival: 40% of the total tour price.
- Cancellation between the 15nd and 09th day prior to the group arrival: 60% of the total tour price.
- Cancellation between the 08nd and 03rd day prior to the group arrival: 80% of the total tour price.
- Cancellation between the 02nd and 0th day prior to the group arrival: 100% of the total tour price.
- In case the tour participant(s) shorten or interrupt the tour of their own accord there will be no reimbursements.
- Reduction in the number of passengers against requested bookings is considered and treated as cancellations.
- If the balance of the tour invoice is not received by the deadline of 14 days prior to the group arrival, LV Travel will reserve the right to cancel the reservation without indemnity or any reimbursement.
- If LV Travel is forced to cancel the departure due to unforeseeable reasons, the participants will be fully reimbursed without intention to claim for any indemnities.



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Contact details

Hotline for sales (ms Moon)	+84 888 905 286 (WA/viber/mobile)
Hotline for operation (ms Anna Hanh)	+84 983 096 032(WA/viber/mobile)
General Manager Mr Len	+84 989 200 116 (WA/viber/mobile)